

Objectives

Creative Leadership (CCL) work with organizations and leaders at all levels, to help develop and embed this skill. We aim to promote open dialogue at work, that benefits everyone

This half-day workshop will introduce you to CCL's time tested model for feedback. The model is a start but is only a tool. The session will therefore focus on providing you with a (safe!) opportunity to practice and get better at it. We will also discuss the mindset needed to deliver courageous feedback.

What are the benefits for those participating?

- Understand the need for providing feedback in the workplace
- Learn CCL's model of giving effective feedback using Situation-Behavior-Impact (SBI) language
- Practice delivering and receiving feedback using the CCL Feedback Model
- Review common mistakes in delivering feedback
- Create a plan of action for more effectively delivering feedback to others



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